WELCOME TO PENSACOLA

Thank you for choosing Pensacola International Airport for your traveling needs and welcome to Pensacola—the Upside of Florida!

Our Airport is often a visitor’s first impression of our great city, and we’ve made great progress in creating a friendly, inviting, comfortable and convenient environment for our passengers.

We want your visit to be an enjoyable experience and welcome your feedback for accolades or areas of improvement. We’ve included a survey on our website (www.flypensacola.com) for your convenience.

I hope you enjoy your time here in Pensacola. As America’s first settlement, we have a rich history ready for you to explore, miles of the most beautiful beaches in the world, and a vibrant downtown with world-class restaurants and entertainment. Visit our waterfront stadium and watch the Pensacola Blue Wahoos, the double-A affiliate of the Cincinnati Reds. Learn about the history of naval aviation at the National Naval Aviation Museum, and maybe you’ll be lucky enough to catch the Blue Angels at one of their shows or practice runs.

Thanks again for choosing Pensacola International Airport for your travel needs. We appreciate your business; so let us know how we’re doing.

Safe Travels,

Ashton J. Hayward, III
Mayor, City of Pensacola

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2013 Pensacola City Council

Mayor of Pensacola .................. Ashton J. Hayward, III
City Council Members .................. P.C. Wu, Council President
Jewel Cannada-Wynn, Council Vice-President
Andy Terhaar
Gerald Wingate
Larry B. Johnson
Sherri F. Myers
Megan B. Pratt
Brian Spencer
Charles Bare

Airport Director ....................... Greg Donovan, A.A.E.
AIRPORT DIRECTORY AND INFORMATION:

Pensacola International Airport
2430 Airport Blvd., Ste. 225
Pensacola, FL 32504

Administration
Administration Office .................................. (850) 436-5000 (Mon–Fri, 8 a.m.–5 p.m.)
Airport Fax Number .................................. (850) 436-5006
Lost and Found ........................................ (850) 436-5000
Airport Operations Center ......................... (850) 436-5000 (24 hrs.)

Air Cargo
American Airlines ..................................... (800) 227-4622
Delta Air Lines ......................................... (850) 439-6139
Southwest Airlines .................................... (800) 533-1222
United Airlines ........................................ (800) 421-2456
US Airways ............................................. (888) 300-0099

Airlines
American Airlines ..................................... (800) 433-7300 … aa.com
Delta Air Lines ......................................... (800) 221-1212 … delta.com
Silver Airways .......................................... (800) 881-4999 … silverairways.com
Southwest Airlines .................................... (800) 435-9792 … southwest.com
United Airlines ........................................ (800) 864-8331 … united.com
US Airways Express .................................. (800) 428-4322 … usairways.com

Baggage Claim
American Airlines ..................................... (800) 535-5225
Delta Air Lines ......................................... (800) 325-8224
Silver Airways .......................................... (850) 391-0230
Southwest Airlines .................................... (888) 202-1024
United Airlines ........................................ (800) 221-6903
US Airways ............................................. (850) 434-1771 (7:30 a.m.–9:30 p.m.)
 ............................................. (800) 371-4771 (after hours)

Chappie James Discovery Park
For more information … aviationdiscoverypark.org

General Aviation Businesses
The Pensacola International Airport has an on-site general aviation center providing airplane rental, pilot instruction, testing center, aircraft maintenance, aircraft parts and charter flights. For more information, visit FlyPensacola.com and click General Aviation.

Heliworks .............................................. (850) 438-6056
Innisfree Jet Center (FBO) ......................... (850) 436-4500
Lifeguard Air Ambulance .......................... (850) 473-6776
Pensacola Aviation Center (FBO) ............... (850) 434-0636
Pensacola Navy Flying Club ....................... (850) 434-1675
Sky Warrior ........................................... (850) 433-6115

Parking
Republic Parking System ......................... (850) 435-8767

Public Transportation
ECAT .................................................. (850) 595-3228

Rental Car Agencies
Advantage .............................................. (850) 469-1129
Alamo .................................................. (850) 434-5676
Avis ..................................................... (850) 433-5614
Budget .................................................. (850) 432-5499
Dollar Rent A Car .................................... (850) 474-9000
Enterprise Rental Car ............................... (850) 432-0110
Hertz .................................................... (850) 432-2345
National Car Rental .................................. (850) 432-8338
Thrifty Rental Car .................................... (850) 477-5553

Restaurants/Gift Shop
Varona’s ............................................... (850) 484-7076
The Paradies Shops ................................ (850) 433-9316

USO
USO Office ........................................... (850) 455-1064

Weather
Weather Service .................................. (251) 633-6443
Parking Made Easy

Our surface lot parking is adjacent to the terminal and provides convenient access to passenger pickups, departures and arrivals in one central place. Additional parking at discounted rates is available in Economy Lots 1 and 2. All four levels of the parking garage have elevators, handicap-access parking and a convenient skywalk on the second floor that leads directly to the security checkpoint, departure gates, restaurants and gift shops. The airline check-in counter, located on the first floor, offers elevator or escalator access to the second floor. For current parking rates in the ground lots or garage and holiday information, please visit our website at FlyPensacola.com.

Book Easy

Pensacola International Airport has now made your travel arrangements easy by providing on-line booking to help facilitate purchasing tickets, rental cars and hotel reservations for the business, military and leisure passenger. The airport has contracted with Innovata to provide all the best flights, hotels, cars, and package deals in one place. The Easy Booking Engine is a one-stop tool that allows passengers the convenience of comparing fares and schedules with a simple glance. Book today at FlyPensacola.com.

Lost and Found

For questions concerning the retrieval of lost items, please call (850) 436-5000.

Safety and Security

The primary goal of Pensacola International Airport is to provide safety and security to all those entering the national transportation system. In order to fulfill this goal, state-certified law enforcement is on duty 24 hours-a-day, patrolling the airport and enforcing Transportation Security Administration guidelines.

Safety and Security (continued)

Enforced guidelines include:

• Ensuring no luggage is left unattended in front of, or inside, terminal complex.
• Enforcing parking rules.
• Preventing unauthorized access to air-side operations.
• Patrolling all areas of the Airport (Airport perimeter, parking lots, parking garage and terminal building).
• Responding to service calls for assistance from tenants and users of the Airport.

Dropping Off and Picking Up

Parking in front of the terminal complex is prohibited. A vehicle may stop in designated areas in front of the terminal for active loading and unloading of passengers and luggage when there is a licensed driver attending the vehicle.

Airport traffic officers are available from 5 a.m. to midnight to ensure safety at the front of the terminal and assist with flight information, directions, public ground transportation, and information on available parking. Unattended vehicles are subject to a parking fine and may be towed at the owner’s expense.

Safety Tips for Using the Airport

• Arrive at least two hours before flight, depending on current security procedures.
• Do not leave your vehicle unattended in front of the terminal complex.
• Make note of where you parked your car. Garage levels and rows are now marked and color coded for your convenience.
• When you park, place belongings in the trunk, lock your car and take your keys.
• Pedestrians should use sidewalks and marked crosswalks.
• Bring government-issued photo identification.
• Do not accept luggage/packages from people you don’t know.
• Do not leave baggage or personal belongings unattended. They will be confiscated and may be damaged or destroyed.
TRAVEL TIPS

Don’t wrap gifts. Packages in both checked and carry-on luggage may have to be opened for inspection.

Fragile items should be packaged carefully to make them suitable for transportation in checked luggage.

Customers are now being permitted to carry on nail clippers, safety razors (including disposable razors), syringes (with proper documentation), tweezers, eyelash curlers, walking canes and umbrellas.

Carry prescription medication in original containers.

Sports items such as golf clubs, baseball bats, hockey sticks, cricket bats, bows and arrows, hunting and scuba knives, martial art devices, pool cues, ski poles and spear guns may only be transported in your checked luggage.

Do NOT carry hazardous material. For a complete guide on what can be carried on the plane, go to tsa.gov. Pay particular attention to restrictions on personal toiletries, some of which can only be carried in limited amounts due to their content.

Declare firearms or ammunition to your airline and place in checked baggage.

Pack small items and toiletries in see-through plastic bags to help speed up security inspections by enabling the screener to inspect these items without opening the bag.

Pack food items with special care. Like other items, food is subject to inspection, whether in checked or carry-on luggage. Food should be transported unwrapped and, if in a container sealed by the manufacturer, unopened.

Keep baggage unlocked. The Transportation Security Administration suggests that passengers keep their checked baggage unlocked so that locks do not have to be broken should the bag require a search.

Large unwrapped toys will be treated as carry-on luggage.

Identify your baggage inside and outside the bag. Place a baggage tag with your name, home address and telephone number on the outside of your bag. It is also a good idea to put your home address, telephone number, destination address with telephone number inside your bag.

Travel Tips

Enhanced security measures mean the days of running through the airport to catch your flight no longer exist. These tips will help make the process as easy as possible.

Changes in security measures make it extremely important to arrive at the gate in plenty of time to complete new procedures during the boarding process.

Luggage: Pack Smart, Pack Light

To avoid additional checked bag fees, make sure each bag weighs less than fifty (50) pounds. Airline policies regarding additional fees for curbside check-in, checked baggage, carry-on luggage, excess weight and size allowances, and advance seat assignments are subject to change. Please check with your air carrier before traveling.

Security requirements prohibit passengers from taking certain items in their carry-on bags, which include: knives of any length, cutting instruments (of any kind) including carpet knives, box cutters and folding or retractable blades regardless of blade length or composition, scissors, files, corkscrews, tools, or sharp objects of any kind. For up-to-date information on permitted or prohibited items, visit: tsa.gov.

According to FAA security directives, each passenger is permitted one carry-on bag (that must fit in an overhead bin or under the seat) and one personal item. Personal items include a purse, briefcase, diaper bag, camera bag or laptop computer. Large backpacks will be considered checked luggage. Carry-on gifts should fit in a carry-on bag.

Pack valuable items such as jewelry, cash, medication and undeveloped film and cameras with film in carry-on bags ONLY.
Drive Times
Approximate drive times to surrounding cities and locations:

- Interstate 10 .......................... 10 min.
- Interstate 110 ......................... 10 min.
- Downtown Pensacola .............. 15 min.
- Pensacola Naval Air Station ...... 25 min.
- Gulf Shores/Perdido Key .......... 45 min.
- Ft. Walton Beach ................... 1 hr.
- Mobile .................................. 1 hr.
- Destin .................................. 1.5 hrs.
- Biloxi ................................... 2 hrs.
- Panama City ............................. 2.5 hrs.
- New Orleans ......................... 3.5 hrs.
Getting to the Airport: Be Prepared

Parking and curbside access may be controlled and limited. Parking availability and measures to control parking facilities are subject to change and vary from airport to airport. During peak travel days, anticipate possible slowdowns caused by heavy traffic, crowded airport parking lots, and busy ticket counters and security checkpoints. Arrive at least two hours early to ensure that you do not miss your flight.

Active loading and unloading is allowed at curbside. The availability of curbside baggage check-in is restricted and subject to change. Please check with your airline to determine if the service is currently offered. Utilizing curbside check-in will expedite the check-in process and help you avoid standing in line. Curbside check-in provided by Delta Air Lines may be subject to fees for each piece of checked luggage. Please contact Delta Air Lines for details.

Vehicles may not be left unattended curbside to help a passenger with luggage inside the terminal. Instead, vehicles should be parked if drivers need to assist passengers inside the terminal.

Vehicles may be subject to search prior to parking. Please reduce the numbers and types of packages and equipment in your vehicle to those necessary for travel or road safety measures.

Passport Requirements

All persons, including U.S. citizens, traveling by air between the United States and Canada, Mexico, Central and South America, the Caribbean, and Bermuda will be required to present a valid passport, Air NEXUS card, U.S. Coast Guard Merchant Mariner Document, or an Alien Registration Card, Form I-551, if applicable.

For more information, visit The Department of State’s Website at travel.state.gov under International Travel.

AIRPORT TIPS

Checking-in: Avoid the Lines

Travelers who are not checking luggage and already have a boarding pass can proceed directly from the second floor of our parking garage, across the skywalk, through security, and to their departure gate. Passengers without boarding passes should proceed to the airline check-in area to print off a boarding pass via the airline kiosk. Delta passengers with only carry-on luggage can take advantage of Delta’s Self Check-in Kiosk located on the second floor terminal, across from the parking sky bridge. Be sure you have your government-issued photo identification with you when proceeding through security.

You may check-in for flights up to 24-hours prior to departure on your personal computer through your airline’s on-line flight check-in. You can select your seat assignments, print your boarding passes and print a receipt before you arrive at the airport.

During peak travel periods, check in two hours prior to your flight. Some airlines close their check-in counters thirty minutes prior to flight to begin the boarding process.

Bring government-issued photo identification, such as a valid photo driver’s license, military ID, or valid passport. Passengers traveling from the United States to Canada should carry a passport. Be prepared to show ID as well as boarding cards at each stage of the boarding process.

Traveling with Children

Every person, including infants and toddlers, must undergo screening at the security checkpoint.

All child-related equipment must go through the x-ray machine if it fits, including strollers, infant carriers, car seats and baby slings.

Babies should be removed from their carriers so they can undergo visual and physical inspection.

If possible, toddlers should walk through the metal detector independently. Talking to them about this beforehand might help ease their fears.

Please leave toys that could be mistaken for weapons at home.

Meals: Plan Ahead

Meal and snack services are limited on flights. When traveling, it’s a good idea to eat before boarding the plane and take along snacks. Check with your airline about meal service.
TSA Regulations

If you have a medical condition that requires you to carry a needle and/or syringe on your person or in your carry-on luggage, you must carry the medication with it, not in your checked luggage. The medication must be packaged with a pharmaceutical label or professionally printed label identifying the medication.

Avoid carrying bottles of liquid through the screening checkpoint. Plan to purchase food items to carry onboard the aircraft after completing the screening process.

Remember to collect all your personal belongings before leaving the security checkpoint area.

3-1-1 ON AIR TRAVEL

3 ounces or less containers of liquid or gel.
1 quart-size, clear plastic, zip-top bag holding 3 ounces or less containers.
1 bag per traveler placed in the security bin.

Security Screening: “In – Out – Off”

Put metal IN your carry-on bag. This includes jewelry, loose change, cell phones, pagers and PDAs. Take OUT your laptop and place it in a bin, separate from its carrying case. Take OFF your outer coat and shoes and place them in a separate bin.

Carry-on luggage will be limited to one bag plus one personal item per passenger. These personal items include a purse, briefcase, or laptop computer.

Only ticketed passengers traveling the same day will be allowed beyond the screening checkpoint. If you have a medical, parental or other specific, verifiable need to accompany a ticketed passenger, please check with your airline beforehand to determine how to proceed through security.

Limit the number and type of electronic equipment you carry onboard with you, including cellular phones, paging devices, laptop computers, personal listening devices (iPods or MP3 players), electronic toys and games, etc. The necessity of screening these devices creates delays in your check-in process. Whenever possible you should place these items in your checked luggage.

Take all electronic devices and the following metallic items from your pockets and place them in your carry-on baggage before entering the checkpoint: keys, loose change, money clips, lighters, large amounts of jewelry, large belt buckles and metal hair barrettes/hair decorations to expedite the security screening process.

Wear clothing, jewelry or other accessories that don’t contain excessive metal, such as decorative zippers and buttons. Wear shoes that do not contain steel tips, shanks, heels, buckles or nails.
Assistance

If you are assisting a minor or disabled passenger, you must first stop by the airline’s ticket counter and request a gate access pass.

Stay Alert

Control all carry-on bags. Never leave anything unattended as it could be subject to tampering.

Never carry anything onboard the aircraft for another person, especially for someone you do not know.

Report any unattended packages or luggage anywhere in the Airport to Airport security, or on the airplane to airline personnel.

Once you arrive at the gate, stay close to the departure gate for any last minute changes or announcements.

Additional security screening requirements may occur during the boarding process. Please have your boarding pass and government-issued photo ID for each adult traveler available during the boarding process.

For more information, visit the Transportation Security Administration’s website: tsa.gov.

Website

Check FlyPensacola.com for the following information:

- Book flights on-line
- Airlines
- Airport expansion/updates
- Airport information
- Ground transportation
- Gulf Coast Connection newsletter
- Live flight schedules
- Lodging and restaurants
- Neighborhood news
- News releases
- Parking rates
- Regional information
- Travel agencies
- Travel tips
- Free wireless internet
- Free work/charge-up stations
- Free luggage carts
- Social media
- Water bottle filling stations
NON-STOP AIR SERVICE

PENSACOLA

Chicago  Washington DC
Nashville  Charlotte
Atlanta
Orlando  Tampa
Miami

Dallas  Houston

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